

If your company wishes to wheel-out energy for export, wheel-in energy to supply native load, or wheel-through energy between two systems neighboring the Québec grid, it must do so over the facilities of Hydro-Québec TransÉnergie (the Transmission Provider). To access those facilities, you must become a customer of the Transmission Provider so you can submit wholesale transmission service requests.

## Procedure

To become a Transmission Provider customer, follow the steps below.

### Step 1 – Draft a written application and sign a transmission service agreement

You must submit a written application that includes all pertinent information. The checklist that follows this procedure specifies all items required.

For short-term point-to-point service (less than one year), you must sign an [umbrella agreement](#) covering short-term transmission service.

For long-term point-to-point service, you must submit a written application under Section 17.1 of the *Hydro-Québec Open Access Transmission Tariff* and send it to the following address:

Hydro-Québec TransÉnergie  
Direction – Commercialisation et affaires réglementaires  
19<sup>th</sup> Floor  
2, Complexe Desjardins, Tour Est  
C.P. 10000, Succ. Desjardins  
Montréal QC H5B 1H7

The Transmission Provider will then contact you to ask you to sign an [agreement](#) covering long-term transmission service.

### Step 2 – Sign a declaration of eligibility

You must then sign a [declaration](#) to the effect that your company is eligible, meaning that it does not possess, control or operate an electricity transmission system. If this is not the case, you must offer Hydro-Québec service reciprocity by sending it your company's transmission tariff.

### Step 3 – Provide financial security

You must provide financial security equivalent to three months of transmission service. Such security may take the form of a [letter of guarantee from your parent company](#) or an [irrevocable letter of credit](#). After analyzing your company's financial situation, the Transmission Provider will send you a [credit offer](#) specifying the amount of credit granted.

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## Step 4 – Obtain a permit from the National Energy Board

Any company wishing to export to the United States electricity generated in Canada must obtain a permit from the National Energy Board (NEB). To obtain the permit, you must contact NEB at [www.neb-one.gc.ca](http://www.neb-one.gc.ca).

You must then send the Transmission Provider the permit number issued by NEB.

## Step 5 – Register as a webOASIS user

You will make transmission service requests using the Transmission Provider's OASIS system, which is hosted on the website of Open Access Technologies International Inc. (OATI). You must obtain a webCARES security certificate from OATI before you can access the webOASIS site to reserve transmission services. You may apply for a security certificate online at [www.oasis.oati.com](http://www.oasis.oati.com).

## Additional Information

For any further information or any other question about registering your company as a customer, please contact [infote@hydro.qc.ca](mailto:infote@hydro.qc.ca).

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## Checklist

Listed below are all items that you must send to the Transmission Provider with your application if your company wishes to become a customer.

- Signed Transmission Service Agreement
- Signed Declaration of Eligibility
- Letter of Credit or Letter of Guarantee
- NEB Permit
- Company Credit Information
  - DUNS Number
  - OASIS Code
  - TSIN Code
  - PSE Code