

New and Noteworthy Business Practices

2010 Transmission Customer Forum

September 30, 2010

Business Practices

- Transmission Service is evaluated and offered based on the OATT and associated business practices
- Business practices include
 - latest FERC approved NAESB business practice standards
 - Southern Company specific business practices as posted on OASIS

Business Practices

- Southern Companies' business practices are posted on the "General Information" page on OASIS



Welcome to the Southern Company General Information home page. This page is designed to help customers retrieve information regarding our Open Access Transmission Tariff ("Tariff") and supplemental information about the Southern Company OASIS.

If you are interested in becoming an eligible customer under Southern Companies' OATT in order to purchase transmission service on OASIS, please contact [James Crawford](#) at 205-257-5206. A summary of the new transmission customer registration procedures can be found [here](#).

If you are interested in obtaining read only access to our OASIS site, please contact Jim Viikinsalo at 205-257-6700.

Information Links: [General Information](#) | [Interconnection](#) | [Studies](#) | [TSR](#) | [Historical](#) | [Miscellaneous](#) | [Contacts](#)

Business Practices

- [General Business Practices](#)
- [Procedure for Changing Business Practices](#)
- [Billing Dispute Identification Questionnaire](#)
- [Consent to Assign Agreement](#)
- [Procedures for Reserving Transmission Capacity for Future Load Growth, Designating/Undesignating Network Resources, & Arranging for Other Related Services](#)
- [Right of First Refusal Procedure for Long-Term Firm Transmission Customers](#)
- [Generator Balancing Service Tariff Scheduling Procedures](#)
- [Generator Imbalance Service \(Schedule 10\) Business Practice](#)
- [CFS Tagging and Tracking Business Practice](#)
- [Distribution of Imbalance Penalties](#)
- [Distribution of Operational Penalties for Late Studies](#)
- [Distribution of Operational Penalties for Unreserved Use Penalties](#)
- [General Guidelines for 'Behind the Meter' Generation](#)
- [Transmission Service Request communication during an OASIS Outage](#)

Open Access Transmission Tariff (OATT)

Recent Tariff Compliance Filings

- [April 30, 2010 - 2009 OATT True-Up Transmittal Letter](#)
- [April 19, 2010 - 2009 Annual Penalty Assessment and Distribution Report](#)
- [October 30, 2009 - 2010 OATT Annual Informational Filing](#)
- [October 23, 2009 - OATT Amendment Filing](#)
- [October 20, 2009 - Pro forma NOA Amendment Filing](#)
- [August 17, 2009 - Attachment K Compliance Filing](#)
- [February 2, 2009 - Pro forma NOA Amendment Filing](#)

Tariff Versions

- [Tariff as of May 6, 2010](#)
- [Tariff as of December 22, 2009](#)
- [Tariff as of August 17, 2009](#)
- [Tariff as of February 2, 2009](#)

Other Tariff Information

- [Tariff Rate Summary Effective January 1, 2010](#)
- [Informational Schedules A through C Effective January 1, 2010](#)
- [Informational Schedule D Effective October 1, 2009](#)

Designated Network Resources (DNR)

Business Practices

- Southern Company Transmission business practices are developed as needed and subject to modification or addition at any time
- Process
 - Announcement on OASIS “Message of the Day”
 - Good faith effort to email customers
 - Provide a minimum 2 week period for customers / stakeholders to review and comment

Recent Additions to Business Practices

TSR During OASIS Communication Outage

- Developed in response to a recent event
- Outlines process for responding to requests by phone and facsimile when OASIS is inaccessible as a result of an outage

TSR During OASIS Communication Outage

- Southern Company Transmission will accept TSRs using the facsimile template
- Evaluation will be performed on pre-confirmed requests for next-hour service
 - Requests will be confirmed if service can be reliably accommodated

Fax Request to (205) 257-5533

Customer Information			
Company:		Contact Phone Number:	
Entity Code:		Contact Fax Number:	
Contact Name:		Comments:	
Date:		Signature:	
POR/POD Information		Transmission Information	
POR:	POD:	Service Increment / Class / Type:	
		<input type="checkbox"/> <i>Check here for Pre-Confirmed</i>	
Source:	Sink:	Capacity:	
Dates and Times			
Start Date:	Start Time:	Stop Date:	Stop Time:
	CD CS		CD CS

TSR During OASIS Communication Outage

- Customers must submit all unevaluated requests within two business days of OASIS restoration.
 - Southern Companies will honor the queue time assigned based on receipt of the facsimile.

CEII Access Procedures

- CEII - Critical Energy Infrastructure Information
 - Includes power-flow models, any information that could be useful in planning a terrorist attack
- Procedure
 - CEII Access Request form must be submitted
 - Background check may be required
 - CEII Non-Disclosure Agreement

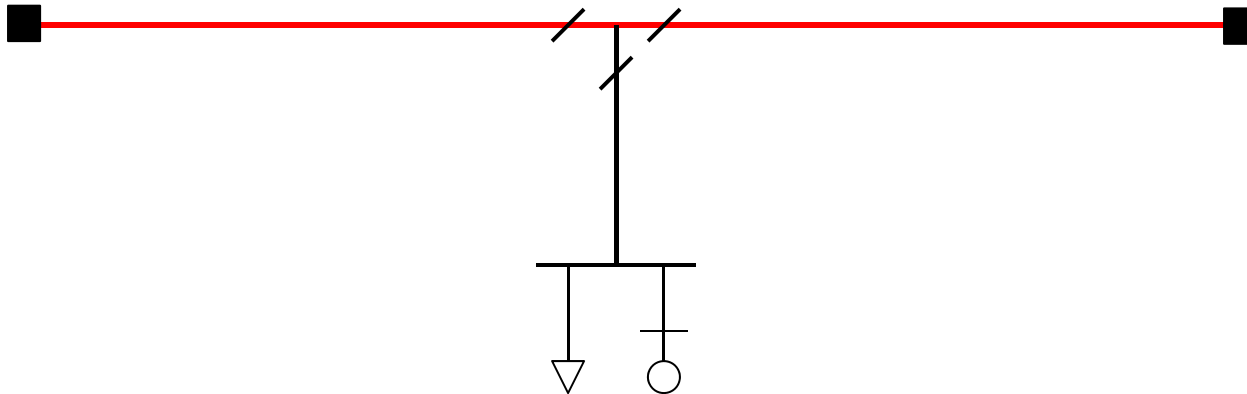
CEII Access – Customer comments

- Requestors should be allowed to use existing background checks (example: FERC form 715 request)
- Liability should be on the company not the individual
- Once access granted, should be good for 7 years
- More transparency regarding what is CEII and Southern's response obligations
- NDA issues

Noteworthy Business Practices

Behind the Meter Generation

- Applies to Network Integration Transmission Service where generation is located at the delivery point



Behind the Meter Generation

- BTMg must follow industry recognized standards for interconnection
- Total amount of output should not exceed the load (back feed)
- Southern Company must be notified prior to the installation
- Customer is required to provide the BTMg output along with the peak load (no netting)

General Business Practices

- Includes broad list of BPs
 - General Guidelines
 - OASIS registration and applying for TS
 - Rates and Charges
 - Billing Practices
 - Responding to Short-term Requests
 - Reservation and Scheduling Information

Upcoming Business Practice

- Test Energy BP currently being developed.
- Includes:
 - All types of Test Energy
 - Pre and Post COD for Generator Interconnections
 - Testing required for NERC standards
 - Requirements for scheduling
 - Roles and responsibilities of the Generation customer and Transmission Provider
- Expect to post for comment in the next few weeks

Closing

- Southern Company has an exemplary record for firm transmission service
- Reasons
 - the OATT, NAESB BPs, and Southern Company specific BPs
 - Expansion of the transmission system based on firm commitments

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