

Southern Company Transmission

Processing Requests During an OASIS Communication Outage



In the event of a communication outage affecting Southern Companies' OASIS, SCS Transmission will respond to all requests for transmission service made via facsimile during the period that OASIS is inaccessible. Southern Companies will make commercially reasonable efforts to preserve the queue time of customers' requests made during the communications outage based upon the timing of SCS Transmission's receipt of such requests. Customers requesting transmission service during an OASIS outage via facsimile must use the OASIS Outage Service Request Form attached to this Business Practice and must provide all information requested on the form.

Southern Companies will evaluate pre-confirmed requests for next-hour service when customers cannot access OASIS. Due to the nature of processing requests received by phone or facsimile, SCS Transmission's ability to respond may be limited by the volume and/or timing of such requests. In the event SCS Transmission is unable to evaluate a customer's request for service and that service request is for a future time period, each such customer will be notified and must resubmit its service request (e.g., long-term requests)¹ via OASIS within two business days of OASIS communication capability being restored.

During a communication outage affecting Southern Companies' OASIS, SCS Transmission will evaluate pre-confirmed requests for next-hour service if, and to the extent, SCS Transmission is able (with the information then available to it) to assess the reliability impacts of the requested service and is able to determine that the provision of such service will not adversely affect the reliability of Southern Companies' transmission system. SCS Transmission shall determine, in accordance with its engineering judgment and at its sole discretion, SCS Transmission's ability to make such assessments and determinations regarding requested service.

The primary phone number for submitting requests for transmission service during an OASIS outage is 205-257-6302, menu option 1 (Energy Scheduling and Tagging desk) and the facsimile number for submitting such requests is 205-257-5533.

¹ SCS Transmission will honor the queue time assigned based on receipt of the facsimile.

Southern Company Transmission

OASIS Communication Outage

Transmission Service Request Form

This request form is to be used only in the event that a communication outage affects Southern Companies' OASIS website.

- ***Customer understands that this service request is governed by the terms and conditions of Southern Companies' currently applicable open access transmission tariff.***
- ***Customer agrees that it is solely responsible for ensuring that all entries on this form are complete, legible, accurate and valid, or customer's request will be declined.***
- ***Customer agrees that its bid price is the last posted offer price on the selected path.***
- ***Customer agrees to resubmit its request via OASIS within two business days of OASIS communication capability being restored if its request was not evaluated during the outage.***

Fax Request to (205) 257-5533

Customer Information			
Company:		Contact Phone Number:	
Entity Code:		Contact Fax Number:	
Contact Name:		Comments:	
Date:		Signature:	
POR/POD Information		Transmission Information	
POR:	POD:	Service Increment / Class / Type:	
		■ <i>Check here for Pre-Confirmed</i>	
Source:	Sink:	Capacity:	
Dates and Times			
Start Date:	Start Time:	Stop Date:	Stop Time:
	CD CS		CD CS

Customer understands and agrees that Southern Companies: (1) shall not be liable for, and is under no duty to correct errors or omissions contained herein; (2) may refuse or decline a service request received during an OASIS communication outage when Southern Companies, in their sole discretion and engineering judgment, determine that they are unable to evaluate the reliability impact of such requests or that it may adversely impact system reliability; (3) may be limited in their ability to respond to customer's request due to the nature of processing requests submitted by telephone or facsimile; and (4) are responsible only to make commercially reasonable efforts to ensure that the queue position of each request is maintained.