

**Tennessee Valley Authority  
Transmission Service Request Study Metrics 2009**

Updated: 11/12/09	First Quarter		Second Quarter		Third Quarter		Fourth Quarter	
	Affiliate	Non-Affiliate	Affiliate	Non-Affiliate	Affiliate	Non-Affiliate	Affiliate	Non-Affiliate
<b>(i) Process time from initial service request to offer of system impact study agreement.</b>								
(A) Number of new system impact study agreements delivered during the reporting quarter to entities that request transmission service,	0	3	2	1	1	1		
(B) Number of new system impact study agreements delivered during the reporting quarter to entities that request transmission service more than thirty (30) days after the Responsible Party received the request for transmission service,	n/a	0	0	0	0	1		
(C) Mean time (in days), for all requests acted on by the Responsible Party during the reporting quarter, from the date when the Responsible Party received the request for transmission service to when the Responsible Party changed the transmission service request status to indicate that the Responsible Party could offer transmission service or needed to perform a system impact study,	n/a	42	20	44	20	n/a		
(D) Mean time (in days), for all system impact study agreements delivered by the Responsible Party during the reporting quarter, from the date when the Responsible Party received the request for transmission service to the date when the Responsible Party delivered a system impact study agreement, and	n/a	26	20	28	14	34		
(E) Number of new system impact study agreements executed during the reporting quarter.	0	3	2	1	1	0		
<b>(ii) System impact study processing time.</b>								
(A) Number of system impact studies completed by the Responsible Party during the reporting quarter,	1	4	2	0	1	1		
(B) Number of system impact studies completed by the Responsible Party during the reporting quarter more than 60 days after the Responsible Party received an executed system impact study agreement,	0	0	0	n/a	0	1		
(C) For all system impact studies completed more than 60 days after receipt of an executed system impact study agreement, average number of days study was delayed due to transmission customer's actions (e.g. , delays in providing needed data),	n/a	n/a	n/a	n/a	n/a	0		
(D) Mean time (in days), for all system impact studies completed by the Responsible Party during the reporting quarter, from the date when the Responsible Party received the executed system impact study agreement to the date when the Responsible Party provided the system impact study to the entity who executed the system impact study agreement, and	52	44	29	n/a	58	70		
(E) Mean cost of system impact studies completed by the Responsible Party during the reporting quarter.	\$ 8,103	\$ 6,172	\$ 2,625	n/a	\$ 1,018	\$ 3,297		
<b>(iii) Transmission service requests withdrawn from the system impact study queue.</b>								
(A) Number of transmission service requests withdrawn from the Responsible Party's system impact study queue during the reporting quarter,	0	0	0	2	0	0		
(B) Number of transmission service requests withdrawn from the Responsible Party's system impact study queue during the reporting quarter more than 60 days after the Responsible Party received the executed system impact study agreement and	n/a	n/a	n/a	2	n/a	n/a		

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	Affiliate	Non-Affiliate	Affiliate	Non-Affiliate	Affiliate	Non-Affiliate	Affiliate	Non-Affiliate
(C) Mean time (in days), for all transmission service requests withdrawn from the Responsible Party's system impact study queue during the reporting quarter, from the date the Responsible Party received the executed system impact study agreement to date when request was withdrawn from the Responsible Party's system impact study queue.	n/a	n/a	n/a	78	n/a	n/a		
<b>(iv) Process time from completed system impact study to offer of facilities study.</b>								
(A) Number of new facilities study agreements delivered during the reporting quarter to entities that request transmission service,	0	1	0	0	0	1		
(B) Number of new facilities study agreements delivered during the reporting quarter to entities that request transmission service more than thirty (30) days after the Responsible Party completed the system impact study,	n/a	0	n/a	n/a	n/a	0		
(C) Mean time (in days), for all facilities study agreements delivered by the Responsible Party during the reporting quarter, from the date when the Responsible Party completed the system impact study to the date when the Responsible Party delivered a facilities study agreement, and	n/a	5	n/a	n/a	n/a	7		
(D) Number of new facilities study agreements executed during the reporting quarter.	0	1	0	0	0	0		
<b>(v) Facilities study processing time.</b>								
(A) Number of facilities studies completed by the Responsible Party during the reporting quarter,	0	3	0	1	0	0		
(B) Number of facilities studies completed by the Responsible Party during the reporting quarter more than 60 days after the Responsible Party received an executed facilities study agreement,	n/a	3	n/a	0	n/a	n/a		
(C) For all facilities studies completed more than 60 days after receipt of an executed facilities study agreement, average number of days study was delayed due to transmission customer's actions ( e.g. , delays in providing needed data),	n/a	0	n/a	n/a	n/a	n/a		
(D) Mean time (in days), for all facilities studies completed by the Responsible Party during the reporting quarter, from the date when the Responsible Party received the executed facilities study agreement to the date when the Responsible Party provided the facilities study to the entity who executed the facilities study agreement,	n/a	164	n/a	59	n/a	n/a		
(E) Mean cost of facilities studies completed by the Responsible Party during the reporting quarter, and	n/a	\$ 53,774	n/a	\$ 32,982	n/a	n/a		
(F) Mean cost of upgrades recommended in facilities studies completed during the reporting quarter.	n/a	\$ 2,189,561	n/a	\$ 780,406	n/a	n/a		
<b>(vi) Service requests withdrawn from facilities study queue.</b>								
(A) Number of transmission service requests withdrawn from the Responsible Party's facilities study queue during the reporting quarter,	0	0	0	3	0	0		
(B) Number of transmission service requests withdrawn from the Responsible Party's facilities study queue during the reporting quarter more than 60 days after the Responsible Party received the executed facilities study agreement, and	n/a	n/a	n/a	3	n/a	n/a		
(C) Mean time (in days), for all transmission service requests withdrawn from the Responsible Party's facilities study queue during the reporting quarter, from the date the Responsible Party received the executed facilities study agreement to date when request was withdrawn from the Responsible Party's facilities study queue.	n/a	n/a	n/a	246	n/a	n/a		